



Terms of Trade

Registrations for Events

Model Release: For promotional purposes, videos and photographs are taken at all events. Your registration constitutes permission for the WCANZ to use your picture in promotional materials.

Cancellation & Transfer Policy: Should you need to cancel or change your registrations, please notify us which you prefer:

- 1) Refund of fees (less \$10 cancellation fee if before one week prior to the event – less \$20 cancellation fee if during last week prior to the event);
- 2) Transfer to another person's name – \$5 admin fee;
- 3) Transfer to a future event within one year– \$10 admin fee.

*There will be **no reimbursements** for cancellations made on or after the day of the event.*

Sharing Registrations: Sharing a registration (or “tag team” behaviour) is NOT permitted. E.g. you cannot register one person for the whole day and then have a second person take over their registration for the afternoon. Please do not request this, as a refusal often offends. We thank you for your honesty and integrity in this matter.

Children: While families are important to us, unfortunately there are no accommodations for children or nursing infants.

Database: All people who register for an event are entered into our database so that we can keep them informed of upcoming activities that may be of interest to them. It is for this purpose as well as keeping them informed about their coming event, that we request email addresses. Unsubscribing is a simple process if people do not wish to receive our emails. As per our Privacy Policy, email addresses are not shared with any outside person or organisation other than *Eventzilla* and *Whova*, our registration and conference apps. Other attendees will be able to see your name, organisation and role (if entered at registration).